



VOLUNTEER PROGRAM

Better Together.



About Our Program

"Life's most persistent and urgent question is, 'What are you doing for others?'" - Martin Luther King, Jr.

Through utilization of our volunteer program, Athens-Limestone Hospital (ALH) is seeking to connect and engage the surrounding community while offering our volunteers an avenue to explore the healthcare field or simply give back to their hometown hospital.

With the healthcare landscape becoming increasingly challenged in recent years, it is evident that the presence of volunteers serving in the hospital setting is invaluable. Volunteers, no matter their role, positively impact the guest experience – patient and visitor alike. Additionally, volunteers are able to fulfill roles when staff might not be available to do so, thus alleviating strain on the hospital's workforce.

By partnering with the community to engage our local teens and community members, we are embodying the health system initiative: **Better Together.**



Service Opportunities

Mission

To connect passionate people with meaningful volunteer opportunities

Vision

To discover new ways that community resources can help us adapt, reset & reconnect

Guest Services

Door Greeter, Visitor Escort

This placement is centered around providing an extraordinary guest experience and will alleviate the stress of navigating a new environment.

Clerical Services

Director's Assistant, Department File Scanning, Data Aggregation Clerical Service placements will include exposure to the day to day tasks of a healthcare director and will expose the volunteer to departmental workflows.

Event Services

Event Coordination, Set Up / Clean Up Crew

This placement will give volunteers the opportunity to be active in the community and will involve making connections and networking.

Volunteer Placements

ALH strives to match volunteers with their desired areas of service while prioritizing current needs of the hospital. Some areas a volunteer might serve include:

Guest Services: Any placement driven by patient or visitor interaction/assistance; ideal for the volunteer who enjoys interacting with others

- <u>Guest Escort</u> volunteers will be stationed at various entrances to the hospital (Sanders Street, Market Street) and will escort visitors to their loved one's room; may also assist patients with the admissions process (Admissions or ODA registration)
- <u>Waiting Room Circulator</u> volunteers will be stationed in waiting areas for surgical patients to communicate with patient's families and ensure the waiting room is maintained.

Clerical Services: placements centered around file management, data entry, and directly assisting unit directors/managers; ideal for volunteers who would like to be "behind the scenes"

- <u>Data Entry</u> Assists director with collection of data and inputs into a user-friendly, electronic format
- <u>Director Support</u> scanning and filing documents, sending letters and supporting director with various day to day tasks or projects; ideal for someone looking to understand more about a healthcare leader's responsibilities

Event Services: placements that assist with events that connect the hospital to the community such as Foundation fundraising events; ideal for volunteers who enjoy networking and getting to know their community

- Crystal Cup Golf Tournament assists with caddying, team registration and checkin, or acts as a course attendant
- Starlight Ball Set up and clean up crew; may also be asked to act as an attendant during the event, oversee Silent Auction or gather donations from local business in the Athens area
- Easter Egg Fundraiser assists with stuffing and delivering eggs
- Small Fundraisers Assistant will help with coordination of Chick-fil-a Spirit Night, Buff City Soap Event, Swamp John's